



**FairPrice Share-A-Textbook 2017  
Frequently Asked Questions (FAQ)**

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## **About the project**

### **Q: What is FairPrice Share-A-Textbook?**

FairPrice Share-A-Textbook (formerly known as FairPrice Used Textbooks Project) is NTUC FairPrice's signature community project that is conducted annually.

### **Q: When did NTUC FairPrice launch the project?**

NTUC FairPrice first started the Used Textbooks Project in 1983. Pre-loved textbooks were collected and distributed for free to needy students. The project was rebranded as FairPrice Share-A-Textbook in 2010.

### **Q: What are the objectives of the project?**

- a) Promote a greener Singapore through recycling of pre-loved textbooks;
- b) Encourage the value of thrift; and
- c) Relieve the financial burden of families by providing free pre-loved textbooks.

### **Q: What has the project achieved so far?**

Over the past 34 years, more than 3.9 million textbooks had been collected to help over 220,000 students save on textbooks expenses.

The project received the PRISM (Public Relations in Service to Mankind) award from the Institute of Public Relations in Singapore for its significant contribution to mankind. It also received a Green Leaf Merit Award from the then Ministry for the Environment for its promotion of environmental friendliness through re-using and recycling waste. In September 2006, the FairPrice Used Textbooks Project was hailed as a Best Practice from Singapore for promoting environmental friendliness and human rights by the UN Global Compact, a United Nations organisation which champions corporate social responsibility.

**Q: What and when is the donation period?**

This is when members of the public donate their pre-loved textbooks for the project. They may do so online, through our website, [www.fpshareatextbook.sg](http://www.fpshareatextbook.sg), FairPrice Share-A-Textbook mobile application or at any of our 30 conveniently located book drop-off locations (please refer to Annex A).

This year, the donation period will be as follow:

Platform	Date
Website/Mobile Application	15 Nov onwards
Book-drop @ selected FP Outlets	15 Nov – 3 Dec

## **New Website & Mobile Application**

### **Q: What is this new website & mobile application about?**

In line with the Smart Nation initiative, a browser-based and app-based service will be introduced to enable automated pairing of pre-loved textbooks between donors and recipients this year. Moving forward, this free-to-use service serves to encourage community sharing, increase accessibility and ease of participation.

### **Q: How can I access the website & mobile application?**

From 15 Nov 2017, the website & mobile application will be live. Here are some ways which you can access the platform:

1. Log on to our website at: [www.fpshareatextbook.sg](http://www.fpshareatextbook.sg),
2. Download the “FP Share-A-Textbook” mobile application from Google Play or App Store.
3. Scan the below QR Code:



### **Q: Is the platform opened to use for everyone?**

Yes! The website & mobile application is free to use for everyone.

### **Q: How do I sign up for this?**

You may set up an account via one of these 3 simple methods:

- Log-in via your social media accounts: Facebook/Google Plus/Instagram
- Fill up your particulars via this link: <http://sat-dev-userweb.azurewebsites.net/#!/signup>

**Q: How does the website/mobile application work?**

Using the online platform is easy and convenient.

**If you would like to donate:**

**1. Snap.**

Take a photo of your pre-loved textbooks.

**2. List.**

Log in to the website and fill in the relevant information about the book, such as the title, publisher etc. If you're using the mobile application, scan the barcode and let our app do the work!

Next, select your preferred communication method to share with the recipient: phone or email.

**3. Share.**

Once you're ready, select upload and your book will join our collection of donated books. You'll be notified when your book is requested. Accept or reject the book request and the donor will be notified instantly. Upon acceptance, your contact details will be released to the requestor for their follow up.

Complete the book exchange by setting up a meeting at your convenience via email/SMS and share your book with its new owner.

## **If you would like to look for a textbook:**

### **1. Browse**

Click on the “Browse” tab to start looking for your desired textbook. You may search for the relevant level and subject from the category located on the left. Alternatively, type the title of the textbook on the search bar.

### **2. Request**

Select the book (s) that you require and click request.

A pop-up will appear where you can view the book description and other photos of the book uploaded by the donor. Check out the donor’s preferred meet up location, day (s) and timing too! All good to go? Simply confirm your request and wait for the donor to respond.

### **3. Be Notified**

Receive real-time notifications about donation and request status of your books wherever you are!

Upon donor’s acceptance, you will be notified via mobile app/SMS/email. The donor’s contact details will then be released for your follow up to arrange on the meet up. Meet up at the preferred location and complete the book exchange!

## **Reading Materials Accepted**

### **Q: What type of used textbooks can one donate?**

We welcome all textbooks that are in the **current syllabus** (visit <https://www.moe.gov.sg/education/syllabuses/approved-textbook-list> for list of books in current syllabus) and in usable condition (i.e. no torn / missing pages and no scribbling).

**Q: Will FairPrice take in assessment books, dictionaries or encyclopedias?**

Yes we do, they will be sorted under reference category for the public to choose from. Again, we encourage donors to donate materials that are in line with the current MOE syllabus and refrain from donating materials published more than **5 years** ago.

**Q: What happens to the textbooks which are not collected during distribution day?**

Remaining textbooks will be sent for recycling.

**Collection of Donated Books**

**Q: With the new website & mobile application, will FairPrice continue to collect pre-loved books in-stores?**

We encourage members of the public to use the online and mobile platforms to donate and request books.

However, should you prefer to drop off your books at our stores, you may do so at any of our conveniently located drop-off points. (Please refer to Annex A)



## Volunteer with Us

### Q: When is the latest I could register to volunteer for this project?

Please register online by **20 Nov 2017, 12 pm** as much as we would like to accommodate all requests, kindly note that volunteering slots are on a first come first serve basis.

### Q: What are the dates and time slots for volunteering?

We are recruiting volunteers for the following phases of the project:

Phase	Dates	Venue	Time
Sorting Phase	27 Nov – 7 Dec	1 Joo Koon Circle, FairPrice Hub	9 AM – 1 PM 2 PM – 6 PM (20 volunteers per session)
Set Up Phase	8 Dec	80 Jurong East St 21, Devan Nair Institute (e2i)	1 PM – 5 PM (20 volunteers per session)

### Q: How do I sign up?

Please sign up with your online at [www.fpshareatextbook.sg](http://www.fpshareatextbook.sg) or on the FairPrice Share-A-Textbook mobile app.

## Contact Us

### Q: Where can feedback or enquiries be channeled to?

Feedback and enquiries on FairPrice Share-A-Textbook 2017 can be channeled to our hotline at 6888 1649 or email at [fpstextbook@fairprice.com.sg](mailto:fpstextbook@fairprice.com.sg).

For technical support, please email us at [fpsatadmin@fairprice.com.sg](mailto:fpsatadmin@fairprice.com.sg).

**ANNEX A**

<b>Store</b>	<b>Address</b>	<b>Contact Number</b>	<b>Operating Hours</b>
FairPrice Xtra	1 Stadium Place Level 1#01-29, S(397628)	6702 7281 6702 7282	8AM - 10:30 PM
FairPrice Xtra	53 Ang Mo Kio Ave 3 Ang Mo Kio Hub #B2-26 , S(569933)	6453 2521 6453 1741	7 AM - 11 PM
FairPrice Xtra	8 Changi Business Park Ave 1, #01-51& #02-51, S(486018)	6604 7548 6604 7546	8AM - 10:30 PM
FairPrice Xtra	No.1 Hougang St 91#02-01 Hougang 1, S(538692)	6881 0013 6881 0134	7 AM - 11 PM
FairPrice Xtra	50 Jurong Gateway Road #B1-21/22 & #B3-01, S(608549)	6339 1729 6339 0385	7 AM - 11 PM
FairPrice Xtra	63 Jurong West Central 3 #03-01 Jurong Point, S(648331)	6790 1477 6790 1765	24 hours
FairPrice Xtra	23 Serangoon Central #03-42 Nex Mall, S(556083)	6634 4948 6634 4947	24 hours
FairPrice Xpress	181 West Coast Rd, S(127373)	6773 0565	24 hours
FairPrice Xpress	150 Jurong East Ave 1, S(609787)	6561 4033	24 hours
FairPrice Xpress	302 Jalan Ahmad Ibrahim, S(619594)	6265 0344 6256 0968	24 hours
FairPrice Xpress	213 Upper Bukit Timah Road, S(588183)	6467 2071	24 hours
FairPrice Xpress	799 Bedok South Ave 1, S(469335)	6444 1027	24 hours
FairPrice Xpress	61 Pasir Ris Drive 1, S(519525)	6584 8782 6584 7491	24 hours
FairPrice Xpress	955 Upper Changi Road North, S(507662)	6214 0937 6241 0945	24 hours
FairPrice Xpress	9 Tampines Ave 7, S(529619)	6784 1294	24 hours
FairPrice Xpress	99 Bedok North Road, S(469677)	6448 0248	24 hours
FairPrice Xpress	384 Lorong Chuan, S(556810)	6289 7350 6289 2783	24 hours
FairPrice Xpress	211 Punggol Rd, S(546673)	6388 8230	24 hours
FairPrice Xpress	2225 Ang Mo Kio Ave 8, S(569810)	6554 9651 6752 5476	24 hours
FairPrice Xpress	3551 Ang Mo Kio Ave 3, S(569927)	6752 9314	24 hours
FairPrice Xpress	110 / 114 MacPherson Rd, S(348501)	6747 7942 6745 7569	24 hours
FairPrice Xpress	239/255 East Coast Road, S(428932)	6440 3538	24 hours

FairPrice Xpress	399 Toa Payoh Lor 2, S(319640)	6251 3075 6258 1430	24 hours
FairPrice Xpress	1 Jervois Road, S(248992)	6472 8606 6474 1006	24 hours
FairPrice Xpress	50 Chua Chu Kang Ave 3, S(689858)	6769 3308 6769 0610	24 hours
FairPrice Xpress	813 Bukit batok West Ave 5, S(659084)	6569 5658	24 hours
FairPrice Xpress	10 Yishun Avenue 9, S(768888)	6257 3079	24 hours
FairPrice Xpress	31 Choa Chu Kang Way, S(688786)	6763 6030	24 hours
FairPrice Xpress	50 Woodland Ave 1, S(739066)	6269 6038	24 hours